

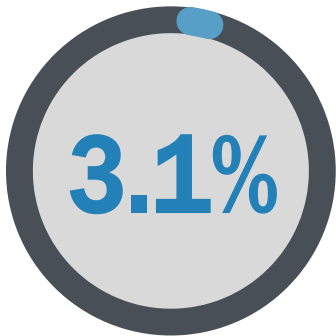
Performance Report

Employment Scorecard

February 2025



Labor Market Data*



Unemployment rate

4,596,005

Labor force



65.7%

Labor force participation rate

12,394

Initial claims

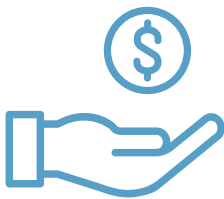
83,306

Continued claims

Unemployment Insurance

24M

Total benefits paid



4,130

Unpaid pending claims†



983

Pending appeals dockets*



Customer Call Center Data

28,811

Total calls handled



8:04min

Average wait time for all calls